

## 1-Year Limited Warranty

Weatherized TVs is not your standard outdoor TV, but a very complex unit that is re-built to last outdoors all year round. Every Weatherized Outdoor TV is protected by the best hydrophobic coating technology on the market - Rated IP68.

Our proprietary coating allows WEATHERIZED Outdoor TVs to handle any wet, dry, or cold conditions; each unit is calibrated to give you the best picture for outdoors settings.

### Please thoroughly read this Warranty <u>prior to</u> <u>installing</u> your WEATHERIZED TV

- 1. TV must be installed by using an Outdoor TV mount that is rated for outdoor use or made of stainless steel.
- 2. TV should not be placed/mounted less than 3 feet above a fireplace, open flame, grill, or hot surface (including BBQ grill lids).
- 3. Outlets must be rated for outdoor use.
- 4. Unit must have outdoor rated surge protection to ensure protection from power surges/outages, GFI outlets do not protect from power surges.
- 5. Do not submerge any WEATHERIZED Outdoor TV in water.
- 6. TV must be at least 6 feet away from any water source; including but not limited to sprinklers, pools, ponds, hot tubs, etc.
- 7. Do not alter the WEATHERIZED Outdoor TV in any way or cut the power cord.
- 8. Place WEATHERIZED Outdoor TVs under a shaded area for the best picture possible.
- 9. Cover the unit when not in use to protect the screen from debris.
- 10. Connect unit with HDMI, Coax, or Aux connection.
- 11. Speakers can be connected by Optical to give you the best sound.

The Weatherized TV is now ready to be turned on. You now have joined in on the experience of watching a true Outdoor TV with crisp colorful picture and great sound.

Remember, to mount your WEATHERIZED Outdoor TV in a location that does not directly face the sun. Although the WEATHERIZED Outdoor TV can handle direct sunlight, the TV may experience a dark cloud effect which indicates the sun's rays are focused on one area that can activate the pixels to shut off until the area cools down. This affect is normal and can last about 15 minutes during the hottest time of the day.

# WEATHERIZED OUTDOOR TV ITEMS <u>NOT</u> COVERED UNDER WARRANTY

- 1. WEATHERIZED TVs is not responsible for any damages during shipment.
- 2. If unit is damaged during shipment using a Weatherized TV shipper, you must follow all instructions given to you by WEATHERIZED TVS. This will include the re-boxing of the TV and all contents in the original TV box as well as re-boxing the TV box in the brown shipping box it was received in and taking requested pictures of the damage. <a href="Damage MUST be reported to">Damage MUST be reported to</a> Weatherized TVS within 24 hours of receipt.
- 3. Any alterations not approved by WEATHERIZED TVS.
- 4. Damage caused by any acts of nature: floods, lightening, acid rain, hail, debris damaging the unit caused by wind, falling trees, tree branches, rocks, boulders, damage due to fire or any other acts of nature.
- 5. Improper mounting or installation.
- 6. Vandalism or Theft.
- 7. The Warranty is not transferable.
- 8. If purchased from any unauthorized dealer.
- 9. Installation without an outdoor rated power surge protector (a power bar is not protection).
- 10. Installation without an outdoor power surge protected outlet and cover.
- 11. Cleaning the TV with harsh chemicals only use mild soap, water, and microfiber cloth or ammonia free products.
- 12. Damage caused by miss handling of TV.
- 13. Use of a power wash or water hose to clean the unit.
- 14. If unit was a donation or sold as a clearance item or sold at or more than 25% off the MSRP.
- 15. If the extended Warranty Registration is not received within 30 days of purchase, the unit will be covered under the One Year Warranty.
- 16. If unit was installed by non-licensed contractor (please see state law requirement).
- 17. If electrical was installed by non-licensed contractor (please see state law requirement).
- 18. Any repairs not authorized by WEATHERIZED TVS.

#### ONE YEAR LIMITED REPLACEMENT WARRANTY

Terms and conditions set forth by WEATHERIZED TVS limited warranty:

All WEATHERIZED TVS are protected with a ONE (1) year limited warranty at the time of purchase.

To EXTEND your warranty to TWO (2) Years
You MUST register your Weatherized TV at <a href="https://www.weatherizedtvs.com">www.weatherizedtvs.com</a> or by contacting WEATHERIZED TVS directly within 30 days of purchase.

You will be asked to include your name, address, phone number, date of purchase, model, serial number, and reference number.

WEATHERIZED TVS are covered under the One (1) year limited warranty at time of purchase.

Should an issue arise with your Weatherized TV, please contact our office at the number listed below. Instructions will be given to you at that time as to how the situation will be handled. Many times, we can resolve issues over the phone by assisting you with the issue at hand. In most cases, you will be asked to submit a series of photographs and/or videos. There will be times the Weatherized TV will need to be returned. At that time, instructions will be given to you how to return your TV. In most instances an RMA number is issued to have the unit shipped back to Weatherized TVS. Please note: all contents (remote, leg stands, user manual, Weatherized TV Manual/Warranty) received in the original packaging MUST be returned. The TV MUST be repacked in the original TV box and re-boxed in the brown shipping box it was received in. Any TVs received without ALL contents and original packaging will VOID the warranty for replacement or repair. Should unit be covered under terms and conditions for replacement, WEATHERIZED TVS will replace the unit with equal or similar unit at no cost and WEATHERIZED will cover all shipping costs during the first year of purchase.

#### **TERMS OF WARRANTY**

#### **First Year Coverage**

Replacement or repair of unit and paid shipping back to customer once inspection confirms warranty issue.

#### Second Year Coverage (If Extended Warranty is registered)

Customer pays 35 percent of the MSRP price at the time of purchase after inspection confirms warranty issue. Purchaser pays 50% of shipping cost. (Extended Warranty must be registered within 30 days of purchase for extended warranty to apply)

#### **After Warranty**

#### Parts and replacements:

Units can be returned to Weatherized TVS for parts replacement/repair at the expense of the purchaser. In most cases at a cost, much less than what it would be to purchase a new TV. If you have an issue after the second year, simply contact our office regarding your issue. You will be given instruction on how to return the TV to us for a full inspection. Parts and labor will apply (minimum \$50.00 USD. labor plus parts).

Customer Pays all shipping.